

THE GRUMPY MOLE

COVID SECURE POLICY

We welcome all our customers back, albeit to a slightly different dining experience, following Covid 19.

Rest-assured we have worked hard to put in place all the government guidelines required to provide a safe environment for you and our staff whilst dining in our restaurants.

We kindly ask too that you acknowledge and respect the policy measures below and observe social distancing at all times.

- We ask both staff and customers who feel unwell to stay at home.
- Indoor and outdoor bookings to be made up of a maximum of 6 people.
- PPE must be worn at ALL times unless seated at a table
- A single Entrance and Exit point enabling a one-way system throughout our restaurants.

- One party only at a time entering the bar area to be seated.
- No ordering from the bar. Table service only.
- Social distancing notices and other appropriate signage are in place.
- Non-touch hand sanitisers are located at the entrance and washrooms.
- Single usage of washrooms is advised.
- Individually-wrapped cutlery and sauce sachets to be used.
- Sanitised menu holders are provided for each table and use of online menus is encouraged
- All work stations, any hard surfaces, door handles, touch points, tables, card machines, till systems etc. will be sanitised regularly.
- Washrooms will be regularly cleaned and monitored.
- Bar screens and partitions have been positioned to increase customer and staff safety.
- Our staff have been trained in all aspects of health and hygiene and will be equipped with the necessary PPE.
- Shift patterns have been staggered both for front of house and kitchen staff to ensure safe working practices.
- Contactless payments are encouraged where possible and cash cannot be accepted when dining outside.

THANK YOU FOR YOUR COOPERATION